What are all these metrics telling me?

August 20, 2019

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Agenda

- Community metrics at our disposal
- What makes sense for my community?
- Do these metrics still make sense?
- Our job as a community manager

Evolution

Evolution Repository: https://github.com/chaoss/wg-evolution

Scope: Aspects related to how the source code changes over time, and the mechanisms that the project has to perform and control those changes.

Focus Area - Code Development

Goal:
Activity - Learn about activity involved in changing (or adding) code.
Question: How many **changes** are happening to the source code, during a certain time period?

Metric	Question
Code Changes	What changes were made to the source code during a specified period?
Code Changes Lines	What is the sum of the number of lines touched (lines added plus lines removed) in all changes to the source code during a certain period?

Question: How many **reviews** to proposed changes to the source code are happening during a certain time period?

Metric	Question
Reviews	What new review requests for changes to the source code occurred during a certain period?
Reviews Accepted	How many accepted reviews are present in a code change?
Reviews Declined	What reviews of code changes ended up declining the change during a certain period?

Question: How many **issues** related to the source code are happening during a certain time period?

Metric	Question
Issues New	What are the number of new issues created during a certain period?
Issues Active	What is the count of issues that showed activity during a certain period?
Issues Closed	What is the count of issues that were closed during a certain period?

Goal:
Efficiency - Learn how effective new code is merged into the code base.
Question: How efficient is the project in **reviewing** proposed changes to the code, during a certain time period?

Metric	Question
Reviews Accepted	How many accepted reviews are present in a code change?
Review Duration	What is the duration of time between the moment a code review starts and moment it is accepted?

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Risk

Risk Repository: https://github.com/chaoss/wg-risk

Focus Area - Business Risk

Goal:
Understand how active a community exists around/to support a given software package.

Metric	Question
Elephant Factor	What is the distribution of work in the community?
Committers	How robust and diverse are the contributors to a community?

Focus Area - Code Quality

Goal:
Understand the quality of a given software package.

Metric	Question
Test Coverage	How well is the code tested?

Focus Area - Licensing

Goal:
Understand the potential intellectual property(IP) issues associated with a given software package's use.

Metric	Question
License Count	How many different licenses are there?
License Coverage	How much of the code base has declared licenses?
License Declared	What are the declared software package licenses?

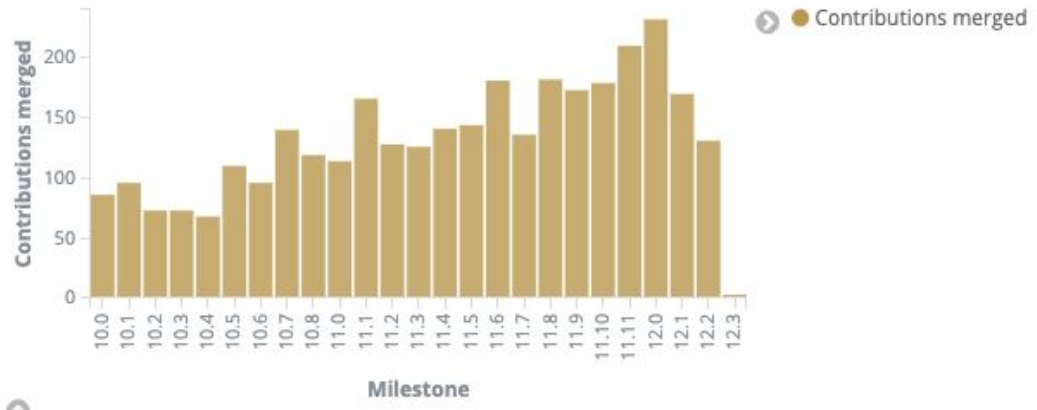
Focus Area - Transparency

Goal:
Understand how transparent a given software package is with respect to dependencies, licensing (?), security processes, etc.

Metric	Question
Bill of Materials	Does the software package have a standard expression of dependencies, licensing, and security-related issues?

My early days at GitLab...

Contributions merged per milestone



Milestone numbers

Milestone	Merge Requests	Submitters	Repositories	Median Open Days
11.0	114	42	4	3.01
11.1	166	53	5	2.005
11.2	128	56	6	3.01
11.3	126	64	5	3.36
11.4	141	70	5	3.78
11.5	144	63	5	2.88
11.6	181	78	6	4.205

Submitter	Merge Requests	Repositories	Avg. Open Days
George Tsiolis	332	9	14.202
Takuya Noguchi	264	12	29.897
Marcel Amirault	257	7	6.959
Vitaliy Klachkov	219	4	6.942
Ben Bodenmiller	149	8	25.66
Jasper Maes	127	2	2.348
Jacopo Beschi	100	3	16.005
Winnie Hellmann	98	2	29.478
gfyoung	70	2	3.369
Robert Schilling	66	3	15.32

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Community members led me to...

But, I'm not a Ruby expert...

My reasons for repeat contributions are...

Who can I contact for questions (or escalations)?

It'd be nice to feel like a community member (vs. a contributor)...

What can I work on/ contribute?

Is it OK for me to contact the reviewer(s)?

Some reviewers are responsive, but...

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Top Annual Contributors

As an open source project, GitLab has thousands of contributions from the wider community. This page will highlight top contributors starting with 2018.

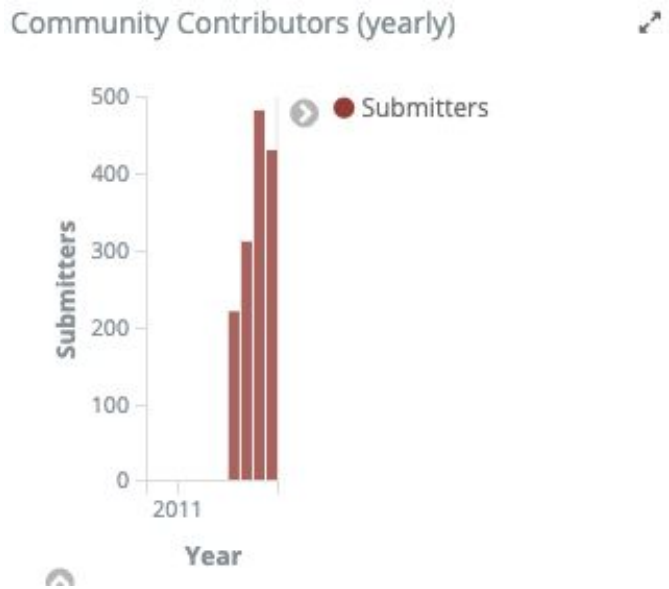
2018 top contributors

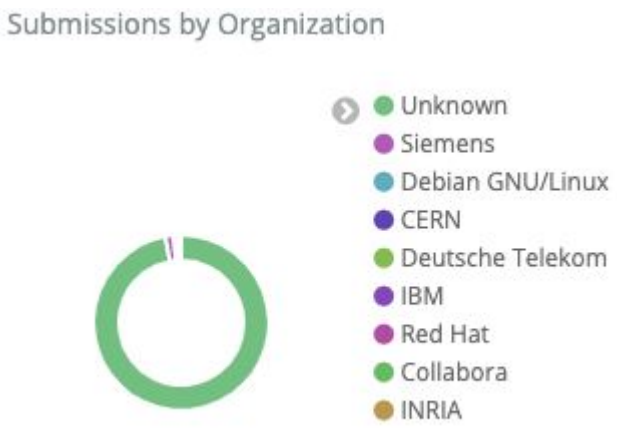
Number of wider community contributors: 443

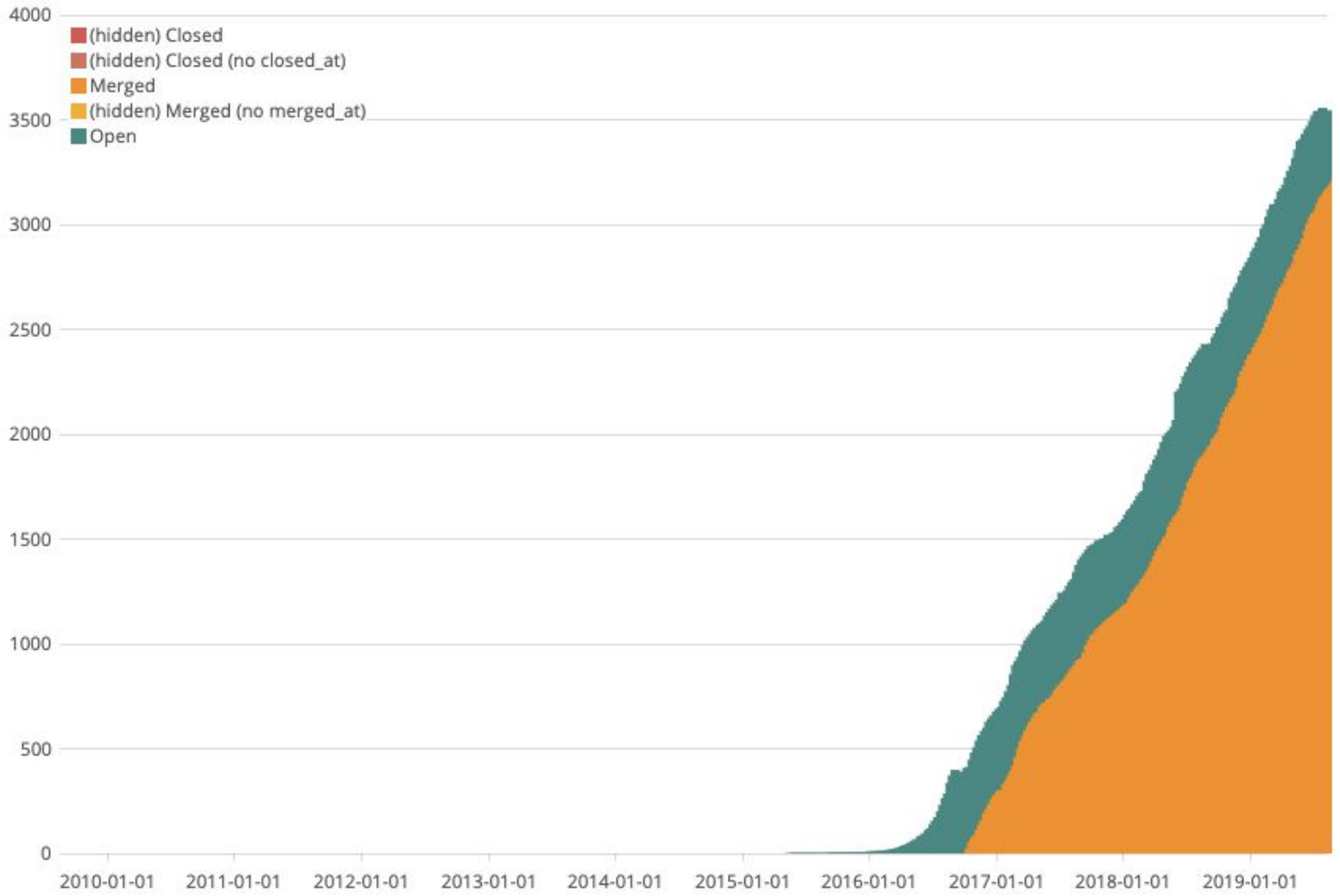
Number of merged MR's: 1,517

Category*	Contributors	Merged MRs
SuperStar	George Tsiolis	226
SuperStar	Vitaliy Klachkov	117
SuperStar	Jasper Maes	109
SuperStar	Takuya Noguchi	88
Star	gfyoung	63
Star	Jacopo Beschi	53
Star	Marcel Amirault	50
Star	Ben Bodenmiller	49
Star	Praveen Arimbrathodiyil	25
Star	Semyon Pupkov	24
Star	Jan Beckmann	18
Star	Johann Hubert Sonntagbauer	15
Star	Tao Wang	12
Enthusiast	Alexis Reigel	9
Enthusiast	Matthias van de Meent	9
Enthusiast	Maxime	7
Enthusiast	Riccardo Padovani	7
Enthusiast	Edwin Torres	6
Enthusiast	Elan Ruusamäe	6
Enthusiast	J.D. Bean	6
Enthusiast	Jamie Schembri	6
Enthusiast	Marc Schwede	6
Enthusiast	Robert Schilling	6

Areas of focus today...







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Things I try to keep in mind

Expect fluctuations

CONTEXT MATTERS

This sometimes will happen...

We become leaders the day we decide to help people grow, not numbers.

Simon Sinek

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