



# The Seven Deadly Sins of Open Source Communities

Or, What You Really Should Not Do

Brian Proffitt

Manager

Open Source Program Office

@TheTechScribe



---

# “Sins”

---

# Lack of Onboarding

---

# Lack of Onboarding

- What Is the Project?

---

# Lack of Onboarding

- What Is the Project?
- How Is It Used?

---

# Lack of Onboarding

- What Is the Project?
- How Is It Used?
- How Do Users Get It?

---

# Nothing in Writing

---

# Leadership is a Mystery



---

# No Paths to Success

---

# Poor Communication

---

# Lack of Transparency

---

# Not Seeing Ourselves in Others

# Thank you

The Open Source Program Office is passionate about, and dedicated to, providing business-useful insights into community management and success for our fellow Red Hat associates.

 [twitter.com/RedHatOpen](https://twitter.com/RedHatOpen)

 [facebook.com/redhatopen/](https://facebook.com/redhatopen/)